STUDENT SERVICES & RESOURCES

SYLLABUS ADDENDUM 2026-2027

Lion365 Year-Round Course Planning

NCTC OneLogin

Paying for College

MyNCTC Student Registration Guide

Students First FAQ

I'm Registered! What's Next?

Student Services & Support

Community Resources

TimelyCare Telehealth Services

ADVISING AND COMPLETION RESOURCES

Success Coaches (Advisors) help students explore majors and programs offered, identify the best combination of classes to meet their goals, navigate how and when to transfer, and motivate students to continue on their journeys to academic and personal success. Students can schedule an appointment with any advisor on any campus or they can join the virtual advising line for assistance. Appointments and the virtual line can be accessed here.

CAREER SERVICES CENTER

Who will you become? The Career Services Center (CSC) provides career development & job readiness coaching for students and alumni. Services are free and available at all NCTC campuses by appointment. NCTC Career Coaches can work with you to develop your resume, practice for interviews, and provide guidance and coaching toward your employment and career goals. To book an appointment, access our online job board Handshake, or view additional resources and platforms, visit NCTC's Career Services website or send an email to careerservices@nctc.edu

CARES TEAM & CARES REPORTS

The NCTC CARES Team is concerned about students' academic success and their emotional and physical well-being. As a student, you have the ability to report concerning behavior which could impact your own safety or the safety of another NCTC student, such as stalking, harassment, physical or emotional abuse, violent or threatening behavior, or self-harm. Download the Campus Safety app, and if you feel there is an immediate threat to your welfare (or to another student), please call 911 immediately.

COUNSELING AND WELLNESS

The Counseling & Wellness Team is dedicated to supporting the mental and emotional well-being of students. Recognizing that wellness is essential for academic and personal success, the team provides compassionate support, resources, and connections to ensure students thrive both in and out of the classroom. Students also have access to FREE 24/7 telehealth counseling appointments and support through TimelyCare. NCTC Counselors are located in Corinth and Gainesville to provide brief, solution-focused counseling by appointment and/or help locating community resources for a variety of needs. Appointments are available in person, virtual, or by phone.

EARLY ALERT

Faculty and staff may refer students who are struggling academically as an Early Alert in an effort to provide needed intervention and support services. Students submitted as an Early Alert will be contacted by their Success Coaches through text, phone, and/or via their NCTC e-mail addresses to discuss any current challenges as well as helpful success strategies. The Academic Recovery programs can also help students get back on track from Academic Probation or Suspension. We want students to finish strong!

FINANCIAL AID

The Office of Financial Aid provides students with guidance regarding state and federal financial assistance, such as the FAFSA (Free Application for Federal Student Aid) or Veteran's Benefits. Students who have exemptions or tuition waivers will also work with the Financial Aid Office to have these funds applied to their accounts. The NCTC Scholarship Office provides local scholarship opportunities through an online application process and the Business Office has payment plan options. Be sure to review all the ways you can Pay for College or request assistance through the Emergency Aid fund.

NCTC BOOKSTORE and BOOK BUNDLE PROGRAM

The NCTC Bookstore is the official source for textbooks, course materials, school supplies, technology, and NCTC apparel. Through the Lion Book Bundle program, students are automatically enrolled when they register for college-credit courses, making it easy to receive all required textbooks and digital course materials before the first day of class.

LIBRARY SERVICES AND TECHNICAL SUPPORT

We encourage you to visit one of the NCTC Libraries for access to scholarly books, media, online databases, and research guides, as well as calculators available for checkout on a first-come, first-served basis. Contact the NCTC Library through the Ask a Librarian service or visit with a librarian during campus hours. Students needing support for online classes and/or Canvas can visit the eLearning site for helpful resources or submit a Canvas support ticket. For technical issues related to OneLogin or accessing technology on or off campus, please contact the Information Technology Services (ITS) Help Desk.

PREGNANT AND PARENTING STUDENTS

If you are pregnant or parenting and believe you may need accommodations or additional support to meet your course requirements, please contact the Student Parent Liaison at studentparents@nctc.edu. Instructors can provide classroom accommodations once your needs have been verified by the Student Parent Liaison. You can self-report by visiting nctc.edu/cares and submitting a report for Pregnant & Parenting Students.

STUDENT LIFE

NCTC encourages all students to participate in the various opportunities provided through Student Life. Get involved with Student Government Association to help improve the student experience. Gain leadership skills by joining an Honor Society like the National Honor Society of Leadership and Success or Phi Theta Kappa! Make connections in a Student Organization. If your interest is not on the list, learn how to create a new student organization. Explore a new country through Study Abroad and yes, payment plans are available. Download the NCTC App to learn about upcoming activities, communicate with other students, and get immediate updates and feedback about all things NCTC! Learn about additional student resources as well as your rights and responsibilities through the NCTC Student Handbook.

STUDENT SUCCESS CENTER

The Student Success Center helps all NCTC students develop tools to achieve their academic goals. The Center links students to FREE tutoring, including a Writing Center, a Math Lab, Study Groups, and online tutoring. First generation students can also participate in TRIO whose mission is to equip historically underrepresented student populations with skills, experiences, and academic practices that assist them in achieving their educational goals. Student Success also offers a childcare assistance program for students who qualify.
The Office for Students with Disabilities (OSD) provides accommodations, academic, and career counseling for students. Disclosure of a disability to college officials is not required unless requesting accommodations.

TESTING SERVICES

Contact the Testing Center with questions or scheduling information for the TSIA2 placement exam, CLEP, GED, TEAS, or exams that must be proctored for NCTC courses. Email the closest NCTC Testing Center at Bowie Testing, Corinth Testing, Denton Testing, Flower Mound Testing, Gainesville Testing, or Graham Testing.

TRANSCRIPTS AND REGISTRAR SERVICES

The Registrar's Office is here to help if you have transfer coursework, AP, or CLEP test credit to be applied to your NCTC transcript, need to request official transcripts, or have questions about a course withdrawal. They also work with the Advising and Graduation Offices to make sure you have all the credits you need to graduate from NCTC!