

Lion365
Year-Round
Course
Planning

NCTC
OneLogin

Paying for
College

MyNCTC
Student
Registration
Guide-NEW!

Students
First FAQ

I'm
Registered!
What's Next?

Student
Services and
Support

Community
Resources

TimelyCare
Telehealth
Services

COUNSELING AND ADVISING

Advisors/Success Coaches help students explore [majors and programs offered](#), identify the best combination of classes to meet their goals, navigate [how and when to transfer](#), and motivate students to continue on their journey to academic and personal success. Students are assigned to a specific Advisor/Success Coach based on their major and can schedule in-person, phone, or virtual appointments through their [online calendar](#)!

Students also have access to FREE 24/7 telehealth counseling and medical appointments through [TimelyCare](#) and can contact one of our [NCTC Counselors](#) for help locating [Community Resources](#) or [request assistance](#) with housing, childcare, [food](#), and other needs.

COMPLETION CENTER

The Completion Center provides a variety of services for first-time in college students. This includes academic success coaching, goal setting, course planning, and connecting to resources for all new college students. Free online Success Seminars are available through [Student Lingo](#). New students will enroll in a [First Year Experience \(NCTC 1001\) course](#) to get started on the right track and can also qualify to join the [National Society of Leadership and Success](#)!

CAREER SERVICES CENTER

Who will you become? The Career Services Center (CSC) provides career development & job readiness coaching for students and alumni. Services are free and available at all NCTC campuses by appointment. Our NCTC Career Coaches can work with you to develop your resume, practice for interviews, and provide guidance and coaching toward your employment and career goals. To book an appointment, access our online job board (CareerLion by Handshake), or view additional resources and platforms, visit NCTC's [Career Services website](#) or send an email to careerservices@nctc.edu!

EARLY ALERT AND CARES

Faculty and staff may refer students who are struggling academically as an Early Alert in an effort to provide needed intervention and support services. Students submitted as an Early Alert will be contacted by their Advisor/Success Coach through text, phone, and/or via their NCTC e-mail address to discuss any current challenges as well as helpful success strategies. Our [Academic Recovery](#) programs can also help you get back on track from Academic Probation or Suspension. We want our students to finish strong!

Additionally, the [NCTC CARES Team](#) is concerned not only about our students' academic success but also their emotional and physical well-being. As a student, you have the ability to report concerning behavior which could impact your own safety or the safety of another NCTC student, such as stalking, harassment, physical or emotional abuse, violent or threatening behavior, or self-harm. Download our [Campus Safety app](#), and if you feel there is an immediate threat to your welfare (or to another student), please call 911 immediately.

FINANCIAL AID

The Office of Financial Aid provides students with guidance regarding state and federal financial assistance, such as the FAFSA (Free Application for Federal Student Aid) or [Veteran's Benefits](#). Students who have exemptions or tuition waivers will also work with the Financial Aid Office to have these funds applied to their accounts. The NCTC [Scholarship Office](#) provides local scholarship opportunities through an online application process and our Business Office has [payment plan options](#). Be sure to review all of the ways you can [Pay for College](#) or request assistance through our [Emergency Aid](#) fund.

LIBRARY SERVICES AND TECHNICAL SUPPORT

Once you have purchased any required textbooks, access codes, and other supplies through the [NCTC Bookstore](#) or other textbook resource, then visit one of our [NCTC Libraries](#) for access to scholarly books, media, online databases, study guides, as well as a free [Laptop and Calculator Loaner program](#)! Contact our NCTC Library through their [Ask a Librarian form](#) or visit with one of our very helpful librarians in person during their [campus hours](#).

Students needing support for online classes and/or with Canvas specifically can visit our [eLearning](#) site for helpful tips or submit a ticket for Canvas support. For any other technical issues related to your [OneLogin](#) or accessing your needed technology on or off campus, please contact our [ITS \(Information Technology Services\) Help Desk](#)!

STUDENT LIFE

Enrich your life at NCTC by participating in the opportunities NCTC has to offer for you! Get involved with [Student Government Association](#) to help improve the student experience. Connect with students and employee advocates within your [Affinity Group](#). Gain leadership skills by joining an [Honor Society](#) like the National Honor Society of Leadership and Success or Phi Theta Kappa! Make friends in a [Student Organization](#), if your interest is not on the list, learn how to create your own. [Study Abroad](#) and yes, payment plans are available. Download the [NCTC App](#) to learn about upcoming activities, communicate with other students and get immediate updates and feedback about all things NCTC! Learn about additional student resources as well as your rights and responsibilities through your [Student Handbook](#).

STUDENT SUCCESS CENTER

The Student Success Center helps all students at NCTC develop tools to achieve their academic goals. The center links students to FREE tutoring, including a [Writing Center](#), a [Math Lab](#), [Study Groups](#), and [online tutoring](#). First generation students can also participate in [TRIO](#) whose mission is to equip historically underrepresented student populations with skills, experiences, and academic practices that assist them in achieving their educational goals. Student Success also offers a [childcare assistance program](#) for students who qualify!

The [Office for Students with Disabilities \(OSD\)](#) provides accommodations, academic, and career counseling for students. Disclosure of a disability to college officials is not required unless requesting accommodations.

TESTING SERVICES

Contact the Testing Center with questions or scheduling information for the TSIA2 placement exam, CLEP, GED, TEAS, or exams that must be proctored for NCTC courses. Email your closest NCTC Testing Center at [Corinth Testing](#), [Denton Testing](#), [Flower Mound Testing](#), [Gainesville Testing](#), [Bowie Testing](#), or [Graham Testing](#).

TRANSCRIPTS AND REGISTRAR SERVICES

The Registrar's Office is here to help if you have [transfer coursework](#), [AP](#), or [CLEP](#) test credit to be applied to your NCTC transcript, need to [request official transcripts](#), or have questions about a [course withdrawal](#). They also work with our Advising and Graduation Offices to make sure you have all the credits you need to [graduate from NCTC!](#)