

**Lion365  
Year-Round  
Course  
Planning**

**NCTC  
OneLogin**

**Paying for  
College**

**MyNCTC  
Students  
Registration  
Guide-NEW!**

**Students  
First FAQ**

**I'm  
Registered!  
What's Next?**

**Student  
Services &  
Support**

**Community  
Resources**

**TimelyCare  
Telehealth  
Services**



## ADVISING AND COMPLETION RESOURCES

Success Coaches (Advisors) help students explore majors and programs offered, identify the best combination of classes to meet their goals, navigate how and when to transfer, and motivate students to continue on their journeys to academic and personal success. Students are assigned to specific Success Coaches based on their majors and can schedule in-person, phone, or virtual appointments through their online calendars!

## CAREER AND ACADEMIC PATHWAYS

The Career & Academic Pathways department aligns academic experiences with professional aspirations. This initiative integrates Career Services, the Title V Grant: Developing Hispanic-Serving Institutions (DHSI) initiative - Pathways to Completion, and the Aspire to Be Hired Quality Enhancement Plan (QEP) to equip students and alumni for success in both their academic journeys and future careers. Free online Success Seminars are available through Student Lingo. New students will enroll in a First Year Experience (NCTC 1001) course to get started on the right track and can also qualify to join the National Society of Leadership and Success!

## CAREER SERVICES CENTER

Who will you become? The Career Services Center (CSC) provides career development & job readiness coaching for students and alumni. Services are free and available at all NCTC campuses by appointment. NCTC Career Coaches can work with you to develop your resume, practice for interviews, and provide guidance and coaching toward your employment and career goals. To book an appointment, access our online job board (CareerLion by Handshake), or view additional resources and platforms, visit NCTC's Career Services website or send an email to careerservices@nctc.edu!

## CARES TEAM & CARES REPORTS

The [NCTC CARES Team](#) is concerned about students' academic success and their emotional and physical well-being. As a student, you have the ability to report concerning behavior which could impact your own safety or the safety of another NCTC student, such as stalking, harassment, physical or emotional abuse, violent or threatening behavior, or self-harm. Download the [Campus Safety app](#), and if you feel there is an immediate threat to your welfare (or to another student), please call 911 immediately.

## COUNSELING AND WELLNESS

The Counseling & Wellness Team is dedicated to supporting the mental and emotional well-being of students. Recognizing that wellness is essential for academic and personal success, the team provides compassionate support, resources, and connections to ensure students thrive both in and out of the classroom. Students have access to FREE 24/7 telehealth counseling and medical appointments through [TimelyCare](#) and can contact one of the [NCTC Counselors](#) for help locating [Community Resources](#) or [request assistance](#) with housing, childcare, [food](#), and other needs.

## EARLY ALERT

Faculty and staff may refer students who are struggling academically as an Early Alert in an effort to provide needed intervention and support services. Students submitted as an Early Alert will be contacted by their Success Coaches through text, phone, and/or via their NCTC e-mail addresses to discuss any current challenges as well as helpful success strategies. The Academic Recovery programs can also help students get back on track from Academic Probation or Suspension. We want students to finish strong!

## FINANCIAL AID

The Office of Financial Aid provides students with guidance regarding state and federal financial assistance, such as the FAFSA (Free Application for Federal Student Aid) or [Veteran's Benefits](#). Students who have exemptions or tuition waivers will also work with the Financial Aid Office to have these funds applied to their accounts. The NCTC [Scholarship Office](#) provides local scholarship opportunities through an online application process and the Business Office has [payment plan options](#). Be sure to review all the ways you can [Pay for College](#) or request assistance through the [Emergency Aid](#) fund.

## LIBRARY SERVICES AND TECHNICAL SUPPORT

We encourage you to visit one of the [NCTC Libraries](#) for access to scholarly books, media, online databases, and study guides, as well as a limited number of laptops and calculators available for checkout on a first-come, first-served basis. Contact the NCTC Library through the [Ask a Librarian](#) form or visit with a librarian in person during their [campus hours](#).

Students needing support for online classes and/or with Canvas specifically can visit the [eLearning](#) site for helpful tips or submit a ticket for Canvas support. For any other technical issues related to your [OneLogin](#) or accessing technology on or off campus, please contact the [ITS \(Information Technology Services\) Help Desk!](#)

## NCTC BOOKSTORE

You can purchase any required textbooks, access codes, and other supplies through the [NCTC Bookstore](#) or other textbook resource. All NCTC bookstores are privately managed by Texas Book Company (TBC). The bookstores offer a wide variety of products and services, including emblematic merchandise, clothing, gifts, personal items, school and art supplies, trade books, reference materials, and a large selection of new and used textbooks. Students are encouraged to visit the bookstore to explore its offerings and find the resources they need for academic success and campus life.

## PREGNANT AND PARENTING STUDENTS

Any students who, because of their pregnancy or parenting status, may require special accommodations to meet course requirements should contact the Student Parent Liaison ([studentparents@nctc.edu](mailto:studentparents@nctc.edu)). Please be aware that instructors are not allowed to provide classroom accommodations to a student until verification from the Student Parent Liaison has been provided. Students may self-report by visiting [nctc.edu/cares](http://nctc.edu/cares) and submitting a report for Pregnant & Parenting Students.

## STUDENT LIFE

NCTC encourages all students to participate in the various opportunities provided through Student Life. Get involved with [Student Government Association](#) to help improve the student experience. Gain leadership skills by joining an Honor Society like the National [Honor Society](#) of Leadership and Success or Phi Theta Kappa! Make connections in a [Student Organization](#). If your interest is not on the list, learn how to create a new student organization. Explore a new country through [Study Abroad](#) and yes, payment plans are available. Download the [NCTC App](#) to learn about upcoming activities, communicate with other students, and get immediate updates and feedback about all things NCTC! Learn about additional student resources as well as your rights and responsibilities through the NCTC Student Handbook.

## STUDENT SUCCESS CENTER

The Student Success Center helps all NCTC students develop tools to achieve their academic goals. The Center links students to FREE tutoring, including a [Writing Center](#), a [Math Lab](#), [Study Groups](#), and [online tutoring](#). First generation students can also participate in TRIO whose mission is to equip historically underrepresented student populations with skills, experiences, and academic practices that assist them in achieving their educational goals. Student Success also offers a [childcare assistance program](#) for students who qualify.

The [Office for Students with Disabilities \(OSD\)](#) provides accommodations, academic, and career counseling for students. Disclosure of a disability to college officials is not required unless requesting accommodations.

## TESTING SERVICES

Contact the Testing Center with questions or scheduling information for the TSIA2 placement exam, CLEP, GED, TEAS, or exams that must be proctored for NCTC courses. Email the closest NCTC Testing Center at [Bowie Testing](#), [Corinth Testing](#), [Denton Testing](#), [Flower Mound Testing](#), [Gainesville Testing](#), or [Graham Testing](#).

## TRANSCRIPTS AND REGISTRAR SERVICES

The Registrar's Office is here to help if you have [transfer coursework](#), [AP](#), or [CLEP](#) test credit to be applied to your NCTC transcript, need to [request official transcripts](#), or have questions about a [course withdrawal](#). They also work with the Advising and Graduation Offices to make sure you have all the credits you need to [graduate from NCTC](#)!